



Dear Claimant;

Please read the following information and instructions very carefully as all of the information is required for us to begin processing your claim.

Part A (Please skip to Part B if a blank claim form is not attached to this letter)

- Each person filing a claim will need to submit a separate claim. If you have submitted a claim form previously then ***please review the remaining instructions*** to verify that it was filled out correctly; if it was not filled out properly then you may use the attached blank claim form to resubmit. If you feel the original claim form was submitted correctly then no further action is necessary.
- All sections of the claim form must be completed in detail paying special attention to the following:
 - Please ensure that you complete the section on How, When and Where Accident Occurred to include the Date and Time of the accident. Please add a separate sheet of paper if necessary.
 - **Please ensure that the Policyholder Representative signs at the bottom of Section A**
 - Please ensure that the claimant (injured party) signs at the bottom of the claim form
 - **Please include the claimant social security number.**

Part B

- Attach itemized bills provided by the providers/facilities (HCFA 1500 for Providers and UB92/UB04 for facilities) for all medical expenses being claimed which must include the following:
 - Claimant' name
 - Condition being treated (Diagnosis/Diagnosis Codes)
 - Description of services rendered (Standardized Procedure Codes)
 - Dates and Charges for each service provided
 - Provider's Federal Tax Id Number
- If your policy is an Excess policy (meaning you have other primary insurance), we will **need the Explanation of Benefits (EOBs)** from your primary insurance company confirming what they have paid sent in with the claim form and itemized bills
- If you have paid for the services, please include copies of payment receipts with your claim in addition to the itemized bills and other Insurance EOB's.
- Please advise all providers that AIG is an additional insurance carrier that may provide benefits for your claim. Providers will not release bills and EOB's without your authorization. They should submit bills and EOB's if applicable to:

AIG

Accident and Health Claims Department
Shawnee Mission, KS 66285
800 551 0824 Telephone
866 893 8574 Facsimile
AandH.claimssubmissions@aig.com



AIG/A&H Claims
PO Box 25987
Shawnee Mission, KS 66225
1-800-551-0824

Finally, please complete the section below as required by new Medicare laws:

1. Claimant's full name as listed on social security: _____
2. Claimant's date of birth: _____
3. Claimant's social security number: _____
4. Claimant's gender: Male Female

Name of individual providing this information: _____

Signature of individual providing this information: _____

Date: _____

Once your claims package is received, it will take approximately 10-15 business days to review your claim. Failure to submit all requested documents could result in a delay of the claims process. The company does reserve the right to request additional information as deemed necessary.

If you have questions/comments, please contact our Customer Service Department at 1-800-551-0824.

Regards,

AIG
Accident and Health Claims Department

AIG
Accident and Health Claims Department
P. O. Box 25987
Shawnee Mission, KS 66225
800-551-0824 (Telephone)
866-893-8574 (Facsimile)

PROOF OF LOSS

UNDERWRITTEN BY:

NAME OF GROUP: UNITED STATES PONY CLUBS

POLICY NUMBER: SRG 9103421

SPECIAL RISK ACCIDENT AND SICKNESS CLAIM FORM

INSTRUCTIONS:

- 1.) You must have SECTION A fully completed by a designated official of the Policyholder.
- 2.) SECTION B is to be completed, signed and dated by the claimant or parent/guardian of claimant, if claimant is a minor.
- 3.) Attach itemized bills for all medical expenses being claimed including the claimant's name, condition being treated (diagnosis), description of services, date of service(s) and the charge made for each service. PLEASE MAIL COMPLETED FORM AND BILLS TO ABOVE ADDRESS.

primary plan - benefits are payable for covered medical expenses from the first dollar without regard to payments made by other insurance up to the policy maximum. EXCESS plan - Eligible covered expenses will be determined after benefits have been paid by other valid and collectible insurance. You must submit your claim to your other insurance company first. When you receive their Benefit Statement (EOB) send it to us along with the itemized bills. Benefits for eligible expenses will be paid per policy terms.

The furnishing of this form, or its acceptance by the Company, must not be construed as an admission of any liability on the Company, nor a waiver of any of the conditions of the insurance contract.

SECTION A - MUST BE COMPLETED AND SIGNED BY A DESIGNATED REPRESENTATIVE OF THE POLICYHOLDER

NAME/ AND/OR LOCATION OF GROUP/CLUB/SPORT/SCHOOL, ETC.

CLAIMANT'S FULL NAME (PLEASE PRINT CLEARLY OR TYPE)		SOCIAL SECURITY NO. (IF AVAILABLE)	NAME OF SUPERVISOR	
<input type="checkbox"/> MALE <input type="checkbox"/> FEMALE	DATE OF BIRTH	DATE COVERAGE BEGAN	DATE COVERAGE WILL END/HAS ENDED	
NATURE OF INJURY OR ILLNESS. (DESCRIBE FULLY, INCLUDING WHICH PART OF BODY WAS INJURED.)		DESCRIBE HOW, WHEN AND WHERE ACCIDENT OCCURRED (DATE AND TIME).		
NAME OF ACTIVITY		DID ACCIDENT OCCUR:		
INDICATE THE SPORT (IF APPLICABLE)		A. WHILE CLAIMANT WAS SUPERVISED	<input type="checkbox"/> YES	<input type="checkbox"/> NO
		B. DURING SPONSORED ACTIVITY	<input type="checkbox"/> YES	<input type="checkbox"/> NO
		C. DURING PROGRAMMED HOURS	<input type="checkbox"/> YES	<input type="checkbox"/> NO
		D. WHILE TRAVELING TO OR FROM REGULARLY SCHEDULED ACTIVITY IN A SUPERVISED GROUP	<input type="checkbox"/> YES	<input type="checkbox"/> NO
DATE LAST WORKED	DATE RETURNED TO WORK	WEEKLY EARNINGS		
POLICYHOLDER REPRESENTATE NAME(PLEASE PRINT)	SIGNATURE OF POLICYHOLDER REPRESENTATIVE	DAYTIME TELEPHONE NUMBER	DATE	

SECTION B - MUST BE COMPLETED

DO YOU HAVE OTHER HEALTH INSURANCE Yes ____ No ____

LIST NAME, ADDRESS, AND PHONE # OF OTHER INSURANCE COMPANIES UNDER WHICH CLAIMANT IS INSURED:	POLICY #/ACCOUNT #
IF CLAIMANT IS A MINOR, NAME OF CLAIMANT'S GUARDIAN/RELATIONSHIP TO CLAIMANT	SOCIAL SECURITY NUMBER / DATE OF BIRTH / <input type="checkbox"/> Male <input type="checkbox"/> Female U. S. Citizen <input type="checkbox"/> Yes <input type="checkbox"/> No
ADDRESS OF CLAIMANT (IF CLAIMANT IS A MINOR, NAME AND ADDRESS OF CLAIMANT'S GUARDIAN)	GUARDIAN'S SOCIAL SECURITY NUMBER
NAME/ADDRESS/TELEPHONE # OF EMPLOYER (IF CLAIMANT IS A MINOR, GUARDIAN'S EMPLOYER)	EMPLOYER'S DAYTIME TELEPHONE # ()

I HEREBY CERTIFY THAT THE ABOVE INFORMATION IS TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE AND BELIEF.

AUTHORIZATION and ASSIGNMENT OF BENEFITS

I, the undersigned authorize any hospital or other medical-care institution, physician or other medical professional, pharmacy, insurance support organization, governmental agency, group policyholder, insurance company, association, employer or benefit plan administrator to furnish to the Insurance Company named above or its representatives, any and all information with respect to any injury or sickness suffered by, the medical history of, or any consultation, prescription or treatment provided to, the person whose death, injury, sickness or loss is the basis of claim and copies of all of that person's hospital or medical records, including information relating to mental illness and use of drugs and alcohol, to determine eligibility for benefit payments under the Policy Number identified above. I authorize the group policyholder, employer or benefit plan administrator to provide the Insurance Company named above with financial and employment-related information. I understand that this authorization is valid for the term of coverage of the Policy identified above and that a copy of this authorization shall be considered as valid as the original. I understand that I or my authorized representative may request a copy of this authorization.

I authorize payment of medical benefits to the physician or supplier for service performed. YES NO

California :For your protection, California law requires the following to appear on this form:

Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

Rhode Island : Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison

For residents of New York: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, and any person who knowingly makes or knowingly assists, abets, solicits or conspires with another to make a false report of the theft, destruction, damage or conversion of any motor vehicle to a law enforcement agency, the department of motor vehicles or an insurance company commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the value of the subject motor vehicle or stated claim for each violation.

For residents of Pennsylvania: Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

For claimants not residing in California, Rhode Island, New York, or Pennsylvania: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

CLAIMANT OR AUTHORIZED PERSON'S SIGNATURE

DATE



After you have submitted your claim

You will receive an Explanation of Benefits (EOB) explaining how your claim was processed. This document contains important information about your claim, including the status; please retain it for your records. If the claim has been denied (not paid), please refer to the Remark Code section. It may be that all that is needed is additional information to move the claim forward. Please review the EOB completely and call our office at 1-800-551-0824 should you have any questions.

Common EOB Terms and Definitions

Medical Claims

Provider

The name of each billing party
(doctor, hospital, radiography, office, etc.)

Service

The start and end dates of any treatment.

of SVC

The number of treatments provided

Total Charged

Total amount billed by each provider in U.S. dollars.

Non-Covered

The amount in U.S. dollars that will NOT be reimbursed based on your Policy.

Any amount the provider has billed that is more than “Reasonable and Customary” (your policy only covers Reasonable & Customary charges).

Other Headings

Amount Considered

The net amount in U.S. dollars being considered based on your policy

%

The percentage of medical bill which is being covered

Amount Paid

The amount in U.S. dollars that will actually be paid out.

Check Issued-Payee Name

Person or provider to whom Reimbursement check is actually made. If this is not you, your provider is being paid directly by AIU Holdings (AIG or Chartis).

Remark Code

A numerical code which is explained in English under ‘Description Of Remark Codes’.

Reasonable & Customary

Standard industry statistics showing the prevailing charge in the same geographic area for a given procedure.