

New Policy May 2014

**UNITED STATES PONY
CLUBS POLICY
STATEMENT**

SUBJECT: DISPUTE RESOLUTION POLICY

EFFECTIVE DATE: May 17, 2014

POLICY NO: 0735

REVISED DATE:

I. PHILOSOPHY:

In order to provide the appropriate organizational response and oversight, the Board of Governors recognizes the necessity for procedures which provide for proper management of disputes between members, volunteers, officers, and staff.

II. POLICY STATEMENT:

The policy of the Board of Governors is for each National Committee, Council, and the National Office to implement dispute resolution procedures for decisions within their jurisdiction. The Vice Presidents of each Council will review and approve procedures, which will be appended to the appropriate Council/Committee policy addendum. The Chief Executive Officer is responsible for developing and implementing procedures for the National Office, as approved by the Executive Committee.

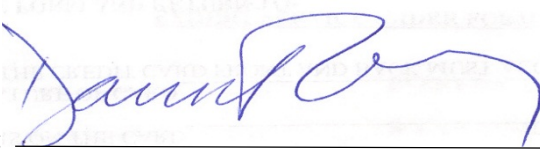
III. AMPLIFYING INSTRUCTIONS AND GUIDELINES:

SEE ATTACHMENT A

IV. DELEGATION OF AUTHORITY:

The Governance Committee shall have the responsibility for the development, review, and revisions of this policy and its related procedures. The First Vice President with appropriate Council Vice Presidents shall have the overall responsibility for enforcing this policy. If the dispute encroaches on more than one Vice Presidents' jurisdiction or between a National Office staff member and a Council/Committee member or volunteer, then the oversight of the procedures and the final decision will be with the First Vice President.

V. ENACTMENT:

Established:  Date: 5/17/2014
Board President